Country Kennel Inc.

 $\overline{\diamond}$ 

## and Pet Care Center

2559

John Jewett / Michael Stevens Independent Regulatory Review Commission 333 Market Street 14<sup>th</sup> Floor Harrisburg, Pa. 17101

Mr. John Jewett / Mr. Michael Stevens

Day Care

March 14, 2007

Spa/Conditioning

Town &

Grooming

Boarding

Pet Shipping

International

**Pet Supplies** 

**On Site** 

Buxmont

Veterinary Hospital

Transport

Thou my position on the Dog Law Advisory Board is that of the Kennel Representative, I am concerned with the impact that these proposed changes will have on the entire pet industry as well as on the dogs that it is suppose to help and protect. I have been in the pet care field for over 40 years, and my husband designs and builds cat boarding facilities for other kennels. We understand the needs of the pet boarding kennel industry. In the absence of their owners, we in boarding kennels attempt to provide a suitable replace for their pet during that time. We couldn't accomplish this with regulations that are formulated based on a Military or Police Manual. As I said before, we take care of the hairy children of our clients.

Just as well, I feel sure that there are also many knowable and caring pet people in the many different services available in this state. There have been many beneficial changes over the recent years. But in spite of this I do realize that many more need to be made. During the recent changes I understand that many of the Wardens assisted Commercial Breeder Kennels, thus enabling them to be compliant with the current regulations. Wouldn't be more beneficial to continue in that direction? The kennels who are unlicensed should not be allowed to remain open.

Upon review of the new regulations my first thought was, what is this supposed to accomplish? Certainly not to improve the health and welfare of the dogs.

#### I'll start here:

The **drain** size of 6 inches is totally unnecessary, and in light of the previous statement, that all waste material must be removed by a **shovel?**, prior to the rinsing of the dogs run. That requirement is overkill and unnecessary. In our kennel the drains are 4 inches, and are more than adequate to accomplish our needs. They are large enough to quickly remove water, and any waste material.

and any an increased and a high provide the property of the second second second second second second second se



E-mail tckennel@townandcountrykennel.com 393 Langhorne Ave. • Langhorne, PA 19053 • Phone (215) 752-3661 • Fax (215) 752-7109



# Town & Country Kennel Inc.

## and Pet Care Center

**Floor:** "slab" temperature not less than 350 and or more than 550. Neither temperature is acceptable. To keep a floor at only 3 degrees above freezing is cruel. Depending on the type of dog, 55 degrees is not adequate either. All floors in the animal areas at our facility have radiant heat. They are warm, so that even those elderly and arthritic dogs are comfortable. We can have frequent air exchanges in the kennel without compromising their comfort.

#### Air Exchanges:

This, the radiant also removes the necessity of air movement at the floor level as an aid in drying the floors. That is taken care of by the radiant heat also. During an air exchange there is a loss of heat with that exchange. That loss is minimized because our heat is in the floor. At the level of the dog. Thou we prefer them, I do think that to require kennels to have heated floors is unnecessary. It is also not necessary to include those temperatures in the regulations.

#### Food Removal:

We try to keep our guest as close to their feeding schedule from home as possible. Many pet owners request that we leave their food dishes with the pet to allow enough time to eat. Some have dry food available 24 hours a day. We need to be able to accommodate the needs of the different individuals. As requested by their owners.

### Sanitation

All bowels are removed, and washed at least twice daily, or more often as needed. Pets whose food is always available are replaced, with fresh bowels. Kennel enclosures are sanitized daily, and cleaned through out the day as often as necessary.

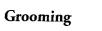
### Record Keeping:

The requirement of paper documentation of kennel procedures and functions is excessive and redundant.

All client information, vaccine, feeding instructions, behavior patterns, bedding, activity schedules, housing, room number or kennel, cleaning instructions or precautions, date of entry and departure, emergency and their Veterinarians phone number. Everything that pertains to this client and their pet is stored in our computer data base. All of this information and more is available at our fingertips. Not buried in a box in storage.



E-mail tckennel@townandcountrykennel.com 393 Langhorne Ave. • Langhorne, PA 19053 • Phone (215) 752-3661 • Fax (215) 752-7109



Spa/Conditioning

Boarding

Day Care

- 🏶 Pet Shipping
- International Transport
- Pet Supplies
- On Site Buxmont Veterinary Hospital





# Town & Country Kennel Inc.

and Pet Care Center

#### Exercising:

Most boarding kennels at this time do provide exercise programs for dogs. The dogs can interact with their handler. Some of the exercise programs are very creative. All of this is driven by the request and interest of the pet owner, and the boarding kennel owners desire to create a healthy positive experience for the dog. Boarding kennels do go beyond the basic requirements.

I think the best way to describe these regulations are; that they were originally intended to address the problems with breeding facilities and were extended to include all pet care activity. When drafting a document such as this, there must be a consideration of the diversity of all pet services.

We as professionals in our field must be able to function effectively in the roles required of us. That would be extremely difficult as these changes are written.

In the revisions or rewrite of these regulations participation from individuals in the various pet fields must be included.

That will produce regulations that will require and enable humane care and contain for all the pets in Pennsylvania in a manor that will not financially handicap all of those that are loving pet care people. This would further insure that those new regulations would not be harmful to the pets that we take care of from private homes. Those are the same Kennel people that are presently abiding by the current state laws and are inspected and licensed by the state.

My fear is that by the obsessive over regulation and with the heavy cost to comply with those changes, many individuals in the pet care field will be unable to remain licensed. This will cause owners to turn to untrained or unskilled, and unlicensed people to fill the void. This could be petsitters who are unlicensed by the state, are not regulated by the state, and may very well be working on a cash bases. This will benefit no one.



I work towards the health and welfare of pets in every aspect of what I do.

Thank you for your time and consideration.

Sil Lowey Linda Lowney



Day Care

Grooming

Boarding

Pet Shipping

International

**Pet Supplies** 

**On Site** 

Buxmont

Veterinary Hospital

Transport

Spa/Conditioning

393 Langhorne Ave. • Langhorne, PA 19053 • Phone (215) 752-3661 • Fax (215) 752-7109

I do apologize if at times it is hard not to become emotional.

E-mail tckennel@townandcountrykennel.com